

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of

Harper et al.

Serial No.: 09/929,142

Filing Date: August 15, 2001

For: METHOD AND SYSTEM FOR REDUCTION OF SERVICE COSTS BY
DISCRIMINATION BETWEEN SOFTWARE AND HARDWARE INDUCED
OUTAGES

Assistant Commissioner of Patents
Washington, D.C. 20231



Attorney Docket No.: YOR920010068US1

Group Art Unit: 2161

Examiner: Not Yet Assigned

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APPOINTMENT OF ASSOCIATE ATTORNEY

Sir:

The undersigned attorney, who has been appointed as an attorney in the Combined Declaration and Power of Attorney for the above-identified application, hereby appoints Sean M. McGinn (Reg. No. 34, 386) of McGinn & Gibb, PLLC, 8321 Old Courthouse Road, Suite 200, Vienna, Virginia 22182-3817 [telephone number (703) 761-4100] her associate attorney to prosecute said application and to transact all business in the United States Patent and Trademark Office connected therewith.

Please direct all official communications to:

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Respectfully submitted,

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